

RAYVOLUTION CARS

To order please telephone +33(0) 6 62 14 49 38 or e-mail rayvolutioncars@gmail.com

Placing an Order

Orders may be placed by telephone, fax, post, e-mail or on-line at www.rayvolutioncars.com

If the catalogue does not list the part that you require, or you are in need of technical assistance, please do not hesitate to call.

Payment

All orders are charged in UK pounds sterling and payment can be made by cash, or bank transfer. We recommend that payments in cash are only made if you are collecting your order in person from our counter. Rayvolutioncars reserve the right to amend pricing or specification of any of the parts listed in the catalogue without prior notice.

Shipping UK

We try wherever possible to despatch your order the same day. We offer two levels of service, a standard 2-3 day service and a next working day service for more urgent orders. The hours of delivery are from 8.00am to 5.00pm. Premium services are available upon request if you need your order urgently. Small orders up to 2kg will be sent by first class post. A standard charge is made for all orders between 2kg and 20kg, a small charge per kilo is added thereafter. All parcels have to be signed for upon delivery.

Shipping Overseas

Parts can be shipped throughout the world. To achieve this we use a range of carriers who will deliver parts to your door. However, deliveries to addresses outside of the EU (European Union) may incur import tax and duty that are not covered by the shipping charge. Under these Circumstances you must pay any charges of this nature in order to take delivery of your goods.

Discrepindes

Please check your goods thoroughly as any transit damage or shortages must be reported to Rayvolutioncars within 24 hours of receipt of your goods. No daims will be considered after this period. It is your responsibility to check that you have the quantity ordered and that the goods have not been damaged in transit.

Returns

Goods which prove unsuitable may be returned for refund, credit or ex change provided they are returned to Rayvolutioncars within 7 days of receipt subject to the following conditions:

- Parts returned carriage paid.
- Parts returned in original and saleable condition to secure a refund.
- Special orders to your specification as body panels, trim etc will not be accepted for returns.
- All parts to be returned with copy invoice and reason for return.
- Correctly supplied items will be subject to a 15% handling charge.
- Rayvolutioncars are not responsible for any labour charges incurred during fltment or removal of allegedly faulty or incorrectly supplied parts.

Opening Times

Monday - Thursday	9.30am - 7.30pm
Friday	9.30am - 6.30pm
Saturday	9.30am - 1.00pm (2 per month)

Responsible Driving

Cars that are produced by rayvolutioncars are high performance products. rayvolutioncars recommends advanced driving instruction. Any reference in this brochure to speed or performance should not be taken as encouragement to drive dangerously or at speeds in excess of the national limit.

All prices without VAT.

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